

# DISCONNECTIONS

Prior to carrying out a redevelopment, property developers and demolition contractors need to be sure that all utility supplies have been cut at the site boundary, all meters removed and disconnection certificates issued. Live site apparatus can cause significant problems for contractors and developers: In addition to the health and safety risks which may arise if site staff encounter live utility apparatus, the discovery of an active supply often means that a demolition or development project will have to be suspended, leading to costly time delays. Further costs can be incurred where final meter readings and bills have not been correctly recorded and issued.

UPL's professional team works on behalf of demolition contractors and property developers across the UK to ensure that any delay to a project is avoided or significantly minimised. Where any meters remain on site, we are able to use our specialist industry systems to immediately identify the relevant energy supplier and arrange for prompt removal of the meter. With access to utility maps and records and a national network of engineers, we can also take final meter readings to ensure accurate final billing, in addition to producing the necessary utility plans and surveying sites to determine the exact location of potentially live apparatus. Having identified such apparatus, UPL can then organise for disconnections of pipes and cables to be undertaken immediately, at the client's convenience and at the correct location – normally the site boundary.

Our proactive approach and unrivalled industry knowledge help to ensure that utility disconnections are carried out efficiently, with the minimum of disruption to development or demolition projects. Providing a single point of contact for all our clients, our links to senior industry associates within all major utility providers allow us to arrange for disconnections to take place promptly. Where there is any doubt regarding a particular utility, we can also arrange for immediate ground location scans to be carried out in order to identify cables and pipelines. The result? A fast, effective service which minimises hassle, saves time and reduces costs.



## DISCONNECTIONS AT UPL

- Liaising with the client, energy suppliers and utility distribution companies, we efficiently manage all aspects of the utility disconnection process including meter removal and cable / pipe termination.
- Access to energy supplier details enables rapid identification of the supplier for each meter point.
- Senior and established relationships with all suppliers enable quick removal of meters
- Thanks to our immediate access to utility records and relationships with engineers on the ground, clients are able to avoid the hassle of dealing with utility distribution companies directly.
- Expert management of supplier and contractor relationships and unrivalled understanding of the processes involved ensure that we arrange for disconnections to be carried out promptly, significantly minimising both costs and time.
- Provide complimentary services such as purging of internal gas networks, provision of utility records and ground penetrating radar (GPR) scans to ensure a turnkey solution.